



MARCH 5, 2026
PROPOSER QUESTIONS & CITY RESPONSES (PART 2)
Request for Qualifications for Unarmed Crisis Response
Service Providers
Solicitation No. 226889
Date of RFQ Issuance: 2/06/2026

Below is Part 2 of responses to a subset of questions received in regards to the Request for Proposal (RFQ), Solicitation No. 226889.

PROPOSAL FORMAT

Q20. Can the Proposal Documents be submitted by uploading a single attachment in the "other field" in the Ramp website?

A. Yes. Proposers should upload a single compiled document under the “**Other**” section in the **RAMP “Proposal Documents” tab**. The document should follow the structure outlined in **Section 3.1 (Proposal Format)** of the RFQ and include all required proposal materials and responses clearly labeled within the document.

The compiled document should include all documents and requirements listed in **Section 3 and Section 7 of the RFQ**.

Proposers must title the document “**Final Submission.**”

Q21. In the "Proposal Documents" tab on RAMP, I am unclear on what needs to be submitted for each of the required sections. Based on the RFQ, I understand the "cover letter," "narrative," and "resume" sections. Please clarify: What is supposed to go under "Qualifications of Proposer" and "Qualifications of Proposer Staff"? Aren't those items covered in the narrative? Should they be pulled out and submitted separately? What is supposed to go under "work samples"? Does "other" refer to the financial documents requested in the "Demonstrated Ability" section of the narrative?

A. Proposers should upload a single compiled document under the “**Other**” section in the **RAMP “Proposal Documents” tab**. The document should follow the structure outlined in **Section 3.1 (Proposal Format)** of the RFQ and include all required Proposal Items clearly labeled within the document.

All required materials, including the **cover letter, narrative responses, staff resumes, and financial information requested under the Demonstrated Ability section**, should be included within the single compiled document.

Proposers must title the document **“Final Submission.”**

Q22. There are several categories in the ramp portal and I would like to know what needs to be uploaded from the required documents in each of these categories: 1. Qualifications of Proposed Staff 2. Work Samples

A. Proposers should upload a single compiled document under the **“Other”** section in the **RAMP “Proposal Documents” tab**. The document should follow the structure outlined in **Section 3.1 (Proposal Format)** of the RFQ and include all required proposal materials and responses clearly labeled within the document.

The compiled document should include all documents and requirements listed in **Section 3 and Section 7 of the RFQ**.

Proposers **must** title the document **“Final Submission.”**

COMPLIANCE DOCUMENTS

Q23. If the full list in the RFQ is needed, where do I find the following forms: Certification of Compliance with Child Support Obligations; Iran Contracting Act of 2010 Compliance Affidavit; Living Wage Ordinance (LWO) / Service Contractor Worker Retention Ordinance (SCWRO)?

A: Proposers should complete the required compliance documents by following the instructions and links provided within the RAMP platform. All compliance documents, acknowledgements, and attestations must be completed directly in RAMP.

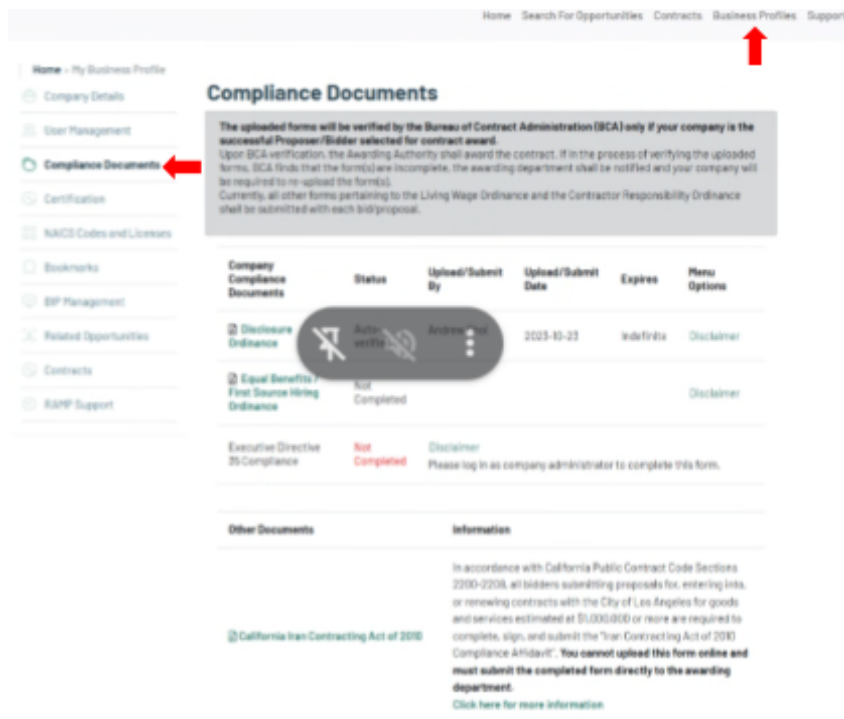
Please note that additional required compliance documents must be completed under the **“Business Profile”** section located in the top navigation bar in RAMP.

Q24. It looks like the tabs on the submission form on RAMP line up with the "Compliance Documents to be Submitted with Response by All Proposers" checklist, but they are not labeled the same. I see Form 50, Form 55, and the Non-collusion Form clearly labeled, but can you confirm that: The "Business

history" tab = the Contractor Responsibility Ordinance Questionnaire; The "Business information" tab = the Contractor Workforce Information Form; All of these items can be submitted via these tabs on RAMP and do not need to be attached to the proposal as individual forms as suggested in the table of contents?

A: Yes that is correct. Proposers should follow the instructions within RAMP to complete and submit the required compliance documents as part of the proposer process. These items are completed through the system and do not need to be separately attached to the proposal.

Please note that additional required compliance documents must be completed under the “Business Profile” section located in the top navigation bar in RAMP. To access those documents, Proposers should log into their RAMP account and complete the required compliance items through their Business Profile. From there, select Compliance Documents on the left-hand side of the screen. This section includes applicable ordinances and compliance forms, such as the Disclosure Ordinance, Equal Benefits Ordinance, First Source Hiring Ordinance, Executive Directive 35, and other required compliance documentation.



MISCELLANEOUS

Q25. As the program scales, what does the City view as the defining characteristics of a high-performing UMCR provider?

A: The Key Performance Indicators are outlined in section 4.2 (Contractor Performance Management).